

Important Notice for Residents Regarding Steps for Switching over to Citywide Trash and Recycling Service (Westfield Residential Curbside – No Businesses)

The City recently adopted an ordinance that will provide all residential homes with citywide curbside trash and recycling service. Residents will pay a trash service fee of a flat rate of \$11.00 per month effective January 1, 2009, you will see this fee reflected on your monthly water/sewer bill beginning with your February 2009 bill. There is no “opt out” option for the monthly trash service fee however; the city is not prohibiting its residents from continuing service with their current vendor. Please review the following steps for terminating services with your current vendor:

- Ray’s trash service – will automatically switch accounts over to the new service and is processing subsequent refunds where applicable, no contact necessary.
- Waste Management – is currently working to identify all Westfield residents to automatically cancel and provide refunds if applicable. You may want to contact them by phone to confirm.

If you are with any other vendor and choose to terminate your current contract or individual service, you will need to notify the vendor directly. Please see the draft letter which you will be able to send to your trash provider requesting the termination of service or you may call your current provider.

- If you currently have Republic, you may call (317) 917-7300 and/or send a letter to 832 Langsdale Avenue; Indianapolis, IN 46202.
- If you currently have Waste Management, you may call (317) 826-5800 and/or send a letter to 10000 E. 56th Street; Indianapolis, IN 46236.

[Date]

[Address]

Dear Republic/Waste Management,

As you are aware, the City of Westfield will begin city wide trash and recycling services for the entire City beginning January 1, 2009.

As you are also aware, Republic/Waste Management submitted bids in an attempt to be awarded the City contract. A specific condition of submitting the bid was a stipulation that you would release and hold harmless all current customers from their contractual obligations as of January 1, 2009.

In anticipation of this date and the initiation of City trash and recycling services I/we wish to submit notice that your services will no longer be necessary.

Thank you for your past services.

Sincerely,

Resident

For questions regarding this notice, you may contact Customer Service at 317-804-3150